1	2
33.	Director (Finance), National Hydroelectric Power Corporation Limited
34.	Director (Op), Power Grid Corporation of India Limited
35.	Director (HR), Power Grid Corporation of India Limited
36.	Director (Marketing), Indian Drugs & Pharmaceuticals Limited
37.	Director (HR), Mahanagar Telephone Nigam Limited
38.	Director (Finance), Telecommunications Consultants India Limited
39.	Director (L&PS), Shipping Corporation of India Limited
40.	Director (Tech), Indian Renewable Energy Development Authority
41.	Director (Tech), Western Coalfields Limited
42.	Director (Finance), Oil & Natural Gas Corporation Limited
43.	Director (Finance), ITI Limited
44.	Director (O&C), Konkan Railway Corporation Limited
45.	Director (Techno), HMT Machine Tools Limited
46.	Director (P&NS), Bharat Sanchar Nigam Limited
47.	Director (Production), Braithwaite & Company Limited
48.	Director (O&M), Broadcast Engineering Corporation of India Limited

CMD: Chairman-cum-Managing Director, MD: Managing Director

Ombudsman for hearing complaints of air travellers

*175. SHRI P.R. RAJAN: Will the Minister of CIVIL AVIATION be pleased to state:

(a) whether the Ministry is appointing an ombudsman to address the complaints of air travellers;

(b) whether Government would consider routine complaints against private airlines raised by the passengers; and

(c) if so, the details thereof?

THE MINISTER OF STATE OF THE MINISTRY OF CIVIL AVIATION (SHRI PRAFUL PATEL): (a) With reference to passengers complaints regarding refund of tickets, charges being levied for wheel chairs etc., the Cheif Executive Officers of Private Airlines have been advised to evolve a credible mechanism for self regulation.

(b) and (c) During the current year 110 complaints have been received in this Ministry which have been forwarded to the Director General of Civil Aviation (DGCA) for taking up with airlines concerned for appropriate action.

Constant increase in monetary liquidity

†*176. SHRI LALIT KISHORE CHATURVEDI: Will the Minister of FINANCE be pleased to state:

(a) whether it is a fact that the pressure of monetary liquidity is increasing constantly due to increasing flow of funds in the economy and it is not stopping despite increasing Cash Reserve Ratio twice;

(b) what are the suggestions given by the Rangarajan Committee in this dregard and the alternatives proposed;

†Original notice of the question was received in Hindi.